

Architecture Supply Chain Practitioner Level 5 (333905-000-01-00)

KM	PM	WE
KM-01 Introduction to supply chain management, NQF level 5, Credits 8 <ul style="list-style-type: none"> • Supply chain concepts (50%) • Supply chain management processes (50%) 		
KM-02 Demand execution management operations, NQF level x, Credits 8 <ul style="list-style-type: none"> • Customer/end user relationship management (25%) • Customer service management (25%) • Customer order management (25%) • Managing service delivery (25%) 	<ul style="list-style-type: none"> • Translate operational plans and performance objectives into operational schedules for the supply chain <ul style="list-style-type: none"> ○ Develop operational schedules for demand execution management ○ Develop operational schedules for transport and distribution ○ Develop operational schedules for warehousing and facilities ○ Develop operational schedules for production ○ Develop operational schedules for procurement 	<ul style="list-style-type: none"> • WM-01: Operational scheduling development processes, NQF Level 5; Credits 9 <ul style="list-style-type: none"> ○ 1 Develop operational schedules over a period of 6 days ○ 2 Develop performance criteria for implementation of operational schedules over a period of 5 days
KM-03 Transport and distribution operations, NQF level 5, Credits 8	<ul style="list-style-type: none"> • Develop performance criteria for implementation of operational schedules <ul style="list-style-type: none"> ○ Develop performance criteria for demand execution management ○ Develop performance criteria for transport and distribution ○ Develop performance criteria for warehousing and facilities ○ Develop performance criteria for production ○ Develop performance criteria for procurement 	
<ul style="list-style-type: none"> • Introduction to transport and distribution operations (50%) • Transport planning and control (50%) 		
KM-04 Warehousing and facilities operations, NQF level 5, Credits 8 <ul style="list-style-type: none"> • Introduction to warehousing and facilities (50%) • Warehousing and facilities planning and control (50%) 	<ul style="list-style-type: none"> • Coordinate implementation of supply chain operational schedules <ul style="list-style-type: none"> ○ Align demand execution management operational schedule activities ○ Align transport and distribution operational schedule activities ○ Align warehousing and facilities operational schedule activities ○ Align production operational schedule activities ○ Align procurement operational schedule activities 	<ul style="list-style-type: none"> • WM-02: Operational schedule implementation processes, NQF Level 5; Credits 9 <ul style="list-style-type: none"> ○ 1 Coordinate implementation of an operational schedule on a daily basis over a period of 6 days ○ 2 Manage contracts on a daily basis over a period of
KM-05 Production operations, NQF level 5, Credits 8 <ul style="list-style-type: none"> • Introduction to production operations (50%) • Production operations planning and control (50%) 		
KM-06 Procurement operations, NQF level x, Credits 8 <ul style="list-style-type: none"> • Introduction to procurement (50%) • Procurement planning and control (50%) 		

<p>KM-07 Returns management, NQF level 5, Credits 6</p> <ul style="list-style-type: none"> • Introduction to returns management (50%) • Returns management planning and control (50%) 	<ul style="list-style-type: none"> • Manage contracts <ul style="list-style-type: none"> ○ Monitor contract deliverables ○ Manage non-compliance 	<p>5 days</p>
<p>KM-08 Performance management and improvement of operations, NQF level 5, Credits 6</p> <ul style="list-style-type: none"> • Contract management (50%) • Project management principles applied to supply chain planning and control (50%) 	<ul style="list-style-type: none"> • Monitor implementation of demand execution and customer relationship activities <ul style="list-style-type: none"> ○ Monitor end user order process ○ Monitor end user service levels 	<ul style="list-style-type: none"> • WM-03: Operational scheduling monitoring and evaluation processes, NQF Level 5; Credits 12
	<ul style="list-style-type: none"> • Monitor execution of operational activities <ul style="list-style-type: none"> ○ Monitor operational activities of transport and distribution ○ Monitor operational activities of warehousing and facilities ○ Monitor operational activities of production 	
	<ul style="list-style-type: none"> • Monitor operational procurement activities <ul style="list-style-type: none"> ○ Monitor operational procurement activities 	