

## CODE OF CONDUCT FOR QUALITY PARTNERS

In the interests of a service delivery the quality partners involved in the development and assessment of occupational qualifications must commit themselves to:

- 1.1 promoting the objectives of the NQF
- 1.2 dealing fairly, professionally and equitably with stakeholders whilst accelerating the redress of past unfair discrimination.
- 1.3 consulting with all relevant stakeholders that have an interest in the development and assessment of occupational qualifications and sharing of best practice.
- 1.4 executing its responsibilities and accountabilities timeously and with due regard to agreed timelines including those specified in the Service Level Agreement.
- 1.5 seeking *innovative ways* to enhance their effectiveness and efficiency.
- 1.6 managing *conflicts of interest* that infringe on the execution of its delegated responsibilities.
- 1.7 recusing itself from any decision-making process which may result in improper personal gain that will impact negatively on *the values cherished by the QCTO*.
- 1.8 recognising the public rights of *access to information*, excluding information that is specifically protected by law.
- 1.9 acting in a manner that will respect, promote and protect the goodwill and reputation of occupational qualification family.
- 1.10 observing the Fee Structure Guidelines laid down by the QCTO.

We, .....as a DQP/AQP (delete whichever is not applicable) commit ourselves to the above Code of Conduct.

Signed at ..... on this ..... day of ..... 2011.

Full name of DQP/AQP Representative: .....

Position in the Organisation: .....

Signature of DQP/AQP Representative: .....